

ATLANTIC COAST UROLOGY, PA

ADULT AND PEDIATRIC
UROLOGY AND GENITOURINARY SURGERY

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Attention Patients:

During your visit procedure, your doctor may remove specimen(s) and send them to Genesis Laboratory Management, LLC.

After the laboratory submits the claim, your insurance company is going to send you an explanation of benefits and possibly a check. Here is what you should do:

- Ignore the portion of the Explanation of Benefits that lists the “subscriber responsibility”, “subscriber liability”, “patient responsibility”, “patient liability”, etc...
A balance listed in that area does not mean that the provider is going to bill you for that amount. This paperwork is not a bill and any balance listed as your responsibility is the portion of the claim your insurance company refuses to pay.
- If you receive a check for the lab, please send the check to:

Genesis Laboratory Management, LLC
1912 Route 35 South – Suite 202
Oakhurst, NJ 07755

If you have any questions or concerns, please contact the lab’s billing company, Metropolitan Healthcare Billing, LLC. Their phone number is 732-389-8400 and their friendly staff would be more than happy to assist you Monday through Friday during normal business hours. If you need immediate attention after hours, you can e-mail the supervisor at: mmalmstrom@metrohealthbill.net and she will get back to you as soon as possible.

Thank you

The Office of Atlantic Coast Urology, PA

Patient Confirmation of receipt: _____